

Date: 1 January 2013

QUALITY POLICY

Tufflite Civils and Utility Supplies Ltd will ensure that its project management activities meet the customer's expectations and comply with all relevant regulatory requirements by:

- Implementing and maintaining an effective quality management system that complies with International Standard BS EN ISO 9001:2008 - "Quality Management Systems – Requirements".
- Setting and reviewing specific quality objectives through the quality system management process.
- Continual improvement achieved by regularly evaluating our activities and identifying actions to ensure that quality objectives are achieved and that nonconformities are prevented.
- Establishing quality objectives in our annual review of the Quality System and at executive meetings, which will be regularly monitored and reviewed to determine their effectiveness. Our policy and procedures are communicated and understood within the organisation.
- We regularly review this policy to ensure that it is appropriate to the purpose of the Organisation.

Compliance with this policy, the supporting quality processes and other documents is mandatory for all staff except when a deviation is approved by a director.

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Signed:

Date:

Title: Managing Director